

4 October 2011



## Preparing for the London Olympic Games 2012

The Interlink Express Senior Project Team has now met with the Olympic Delivery Authority (ODA), a division of Transport for London (TfL).

Given the potential major impact of the Olympics, Interlink Express have decided to recruit a dedicated Project Manager.

It is clear from our early work and meetings with the ODA that in some parts of London, we can expect severe congestion.

Our next step is to map out impacted postcodes and agree alternative delivery methods for our customers.

We are preparing a full and detailed operational response to issue to our customers before the end of March 2012.

We will continue to publish updates as appropriate and if you would like to receive regular email updates of Interlink Express' approach to the Olympics please email us at [interlink2012@interlinkexpress.com](mailto:interlink2012@interlinkexpress.com)

Interlink Express is developing a full action plan to address the disruption and to **minimise the impact on our services**. Detailed below are **key dates** and milestones in our approach to ensuring we provide the **best possible service** during the Olympic Games and Paralympics.



### Timeline of Events

Key Date	Activity
August 2011	Interlink Express Olympic response team initiated
By end September 2011	Interlink Express team meets with the Olympic Delivery Authority; full details of routes, road closures, delays and disruptions to be released
October to November 2011	Interlink Express Olympic team formulates detailed approach to minimising disruption to Interlink Express services
January 2012	Detailed Interlink Express response communicated to customers and other stakeholders
February to June 2012	Olympic Delivery Authority tests routes and the impact of road closures
Mid June to mid September 2012	<b>Period of likely disruption to Interlink Express services</b>
27 July to 12 August 2012	<b>Olympic Games</b>
13 August to 28 August 2012	<b>Transition period</b>
29 August to 20 September 2012	<b>Paralympics</b>

Interlink Express will update its Olympic action plans as more details become available from the Olympic Delivery Authority and we will communicate these to our customers promptly.

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